

QUALITY POLICY / VERSION 1

The Quality Management System must be oriented towards satisfying the needs and expectations of the clients according to the proposals agreed with them.

At JOLFAMAR XXI, S.L.U., they are based on these basic pillars:

Agility, flexibility, speed and good service

Offer an agile style of sale and commercial relationship with customers, distributors and suppliers.

Give an immediate and flexible response to the requests of our clients.

Striving at all times to give the customer the best possible service.

Product with high added value

Guarantee compliance with customer requirements, applicable laws and regulations, striving to offer added value in order to obtain the satisfaction, trust and loyalty of our customers.

In order to offer a high added value, an adequate selection of good raw materials and great training of the trained and experienced personnel is essential.

Orientation of the future

The continuity of the business is only possible by working for the constant improvement of sales, productivity that allows us to be competitive, the continuous improvement of our processes, the agility of our services and the offer of high added value product.

For this, JOLFAMAR XXI, S.L. establishes realistic and challenging quality objectives.